

Andreas Broscheit

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Freelance Quality manager and Specialist for IT-Quality assurance



Born: 14.8.1970 in Mannheim, Germany
Marital status: married

OCCUPATIONAL CAREER

- 09/2011 - today** **Test manager for Performance-tests (Non-Functional-Tests) at a famous big bank in Frankfurt**
- Concepts, planning, execution and documentation of performance-tests of the main business software.
 - **Used technologies:** QualityCenter, Java J2EE, Microsoft Sharepoint, HP Quality Center, Loadrunner, HP SiteScope, HP PerformanceCenter, Citrix, Webservices, Oracle, Apache jMeter
- 04/2009 - 06/2011** **Directing Test manager at the Commerzbank in Frankfurt:**
- Planning, documentation, coordination of 9 other test managers, execution as soon as reporting of the tests for 19 different projects.
 - Involved into the migration of these projects for the merge of Commerzbank with Dresdner Bank.
 - **Used technologies:** QualityCenter, Java J2EE, Microsoft Sharepoint, HP Quality Center, TestDirector, Loadrunner, Webservices, MS Project, Oracle, Apache jMeter, Quick Test
- 08/2008 - 03/2009** **IT-Quality-Manager / Test-Expert at the Deutsche Bank in Frankfurt:**
- Planning, documentation, execution as soon as reporting of the load- and performance-tests in a complex server environment for the project „Abgeltungssteuer“ (final withholding tax).
 - **Used technologies:** Loadrunner, HP Testdirector, WebSphere MQ, BEA Weblogic, Oracle/SQL, TOAD, DBVisualizer, Apache Jmeter, Bugzilla, JIRA, AIX, Host, SUN Solaris, Java J2EE, WinSCP/Putty, SiteScope
- 06/2008 - 08/2008** **IT-Quality-Manager Performance-Test at the PC-Ware in Sursee and Basel:**
- Planning, documentation, execution and reporting of load- and performance-tests of a server-cluster for point-of-sale-systems (POS-systems) with several interfaces.
 - Quality assurance of point-of-sale-systems and mobile data acquisition systems
 - **Used technologies:** Loadrunner, AJAX, MS Visual Studio Load Test, Windows CE, Windows 2003, Point-of-sale-system, Handhelds / Mobile Computing, MS Internet Information Server (IIS), MS SQL, Packetyzer, Microsoft Sharepoint
- 04/2008 - 05/2008** **Quality manager in the project „Abgeltungssteuer“ (final withholding tax) at the Commerzbank in Frankfurt**
- Controlling and quality assurance of different change requests
 - Designing of several quality-check-lists
 - QA-analyses of several processes and documents
 - Monitoring of the efficiency of change requests and audits
 - Reviews and controlling of several test concepts, documents and their implementation
 - QA of the test cases which are executed by the service provider
 - **Used technologies:** HP / Mercury Testdirector, Visio, Rational ClearQuest
- 08/2007 - 03/2008** **Directing Test manager at the Crealogix E-Banking Solutions AG Zürich**
- Direction of a test team (4 employees) and planning/documentation of the test activities.
 - Creation of test-cases, -protocols, -concepts and -documentations
 - Coordination of the test executions, error-tracking and -analysis
 - Reporting of error statistics, test coverage and estimation of the software-release-quality
 - **Used technologies:** HP Loadrunner, Bugzilla, TOAD, DbVisualizer, IPCop, Airlock, SUN Solaris, Linux, Java J2EE, WinSCP/Putty, Paros, Packetyzer, Tomcat, Apache, Oracle, MySQL, PAROS, BEA Weblogic, Quicktest, MS Project.
- 06/2007 - 08/2007** **IT-Quality manager Performance test at the DB-Systems Frankfurt:**
- Planning, documentation, execution and analysis of load- and performance-tests of new PeopleSoft modules/applications for the job-website of the “Deutsche Bahn AG”.
 - Quality assurance including error reporting and tracking
 - **Used technologies:** Loadrunner, server cluster with multiple interfaces, PeopleSoft, WinSCP/Putty
- 08/2006 - 05/2007** **Freelancer IT-quality management / testing at the ING-DiBa Bank Frankfurt:**
- Planning, documentation, execution and analysis of load- and performance-tests of a cluster with 16 servers with an document management system for several business processes (100 M docs)
 - Quality assurance: analysis of error causes and error tracking
 - **Used technologies:** AJAX, multiple interfaces, Deja-Viewer, IBM WebSphere, Loadrunner, HP

Testdirector, document management system DMS, Oracle, DBVisualizer, TOAD, SUN Solaris, Java J2EE, Javascript, WinSCP/Putty, Jprobe.

- 04/2006 - 07/2006 Freelancer for quality management and IT quality assurance, InterComponentWare AG Walldorf:**
- Concept creation, controlling, execution and documentation of the performance-tests of the personal-health-record-system (“Elektronische Gesundheitsakte”) with Blade-server-clusters (project under the patronage of SAP in Walldorf), including AJAX and several interfaces.
 - **Used technologies:** AJAX, Apache Webserver, Tomcat, SAP, Oracle, X-HTML, Oracle Enterprise Manager / GridControl, Loadrunner, IPCop, SUN Solaris, Linux, Blade-Server, Java J2EE, Javascript, WinSCP/Putty, WebLoad, OpenSTA, WebLoad, Microsoft Web Application Stress Test, Microsoft Load Test
- 11/2001 - 03/2006 Quality manager IT-project-management, Deutsche Bank Bauspar stock corporation, Frankfurt:**
- Development of QM-documentations including process / procedure definitions
 - Definition, interaction and controlling of several quality-parameters and standards
 - QA-design, test-execution and determination of the QA-progress
 - Risk-analyses and monitoring of the deadline and quality objectives
 - Quality assurance of IT-systems including quality-reviews / audits
 - Creation and monitoring of defect / bug reports and change requests
 - Internal and external auditing at several suppliers as well as customer contacts
- 08/2001 - 10/2001 Head of quality department, Beckenbach corporation, Schönau (5 assistants, interim):**
- Development of the QM-documentations according to the ISO9000 for the demonstration of the QM-system as well as audit-preparation and audits
 - Performing of failure mode and effect analyses and 8-D-reports (defect reports)
 - Improvement of all processes with quality relevance, auditing, in doing so also negotiations with customers and suppliers
- 03/2001 - 07/2001 Software quality manager, Conceptware stock corporation, Schwalbach/Taunus:**
- Development of QM-documentations, elaboration and maint. of QA concepts
 - Quality assurance of the whole product- and project-specific software
 - Defect documentation and tracking, risk analyses and audits
 - Cancellation due to insolvency of the company
- 10/1999 - 01/2001 Head of quality department, Exody software corporation, Frankfurt (5 assistants):**
- Adoption of a quality system including the development of the QM-/project-documentation as well as auditing
 - Elaboration and maintenance of requirement specifications as well as testing specific.
 - Assignment and execution of manual and automatic test of the software
 - Administration and tracking of reported defects, bugs and change requests
- 09/1998 - 10/1999 Referent for quality management, Lufthansa Technik stock corp., Frankfurt:**
- Development of process documentations and instructions for the aircraft maintenance according to the aeronautical authorities and the ISO9000
 - Supervision, consultancy and support for all editors of process documentations and instructions of the location Frankfurt
 - Development of all QM-relevant documentations belonging the project CARD (IT-System for recording all aircraft maintenance activities in the Lufthansa) as well as process optimization
- 07/1996 - 03/1998 Quality representative/ manager, Weiss corporation, Buchen:**
- Completely autonomous adoption of the QM-system according to the ISO9000
 - Auditing: consulting and QM-trainings of the management board about process optimization as well as for invitations and supports of external auditors
 - Design validations and verifications, supplier assessments as well as intern and extern audits
 - Project planning

MISCELLANEOUS EDUCATION / CERTIFICATES

- / - E.g. techniques for leading employees; 3 months individual tuition of Russian language at the Governmental University of Moscow (MGU)
- 10/2005 Two German TÜV-certificates about QM: „QM-Specialist“, „QM-Representative“ (QMF/QMB)
- 12/2005 Certificate from the German TÜV about quality management auditing „Auditor for Quality Management“ (QMA)

UNIVERSITY EDUCATION

- 09/1995 - 03/1999 Engineering mechanics (flight-physics) at the Technical University in Darmstadt.
Thesis: Conceptual design and construction of a computer numerical controlled scan device with a 3 dimensional adjustability for flat templates in the Kaiser photo technics corporation. Degree: graduate in civil engineering
- 09/1991 - 09/1995 Mechanical engineering at the University of Applied Sciences in Gießen-Friedberg.
Thesis: adoption of a quality management system (acc. ISO 9000) in a medium-sized company in the Franz Schell corporation. Degree: graduate in civil engineering (FH)
- 10/1990 - 05/1991 Physics, Technical University of Darmstadt

SECONDARY EDUCATION

- 07/1987 - 05/1990 Technical grammar school in Mosbach (with additional technical qualification)
- 07/1981 - 06/1987 Grammar school Hohenstaufen in Eberbach

INDUSTRIAL PLACEMENT

Engineering mechanics, automotive, pneumatics, financial, electronics, electro technology, CNC, aviation.

SKILLS AND KNOWLEDGE

- Languages English: fluently
Russian: fluently
Latin: basic knowledge
- IT Loadrunner, Winrunner, IBM WebSphere, WebSphere MQ, BEA Weblogic, Oracle/SQL, Oracle Enterprise Manager / GridControl, Hacking / IT-Security, Microsoft Web Application Stress Test, Testdirector / Test Center, JMeter, WebServices, RSW Webloader, Quicktest, DevTrack, DBVisualizer, TOAD, CMS, WebLoad, OpenSTA, WebLoad, Microsoft VisualStudio Load Test, Quality-Center, several Client-Server-Architectures, Java J2EE, Apache, Apache jMeter, WebSphere, Visio, IPCop, Airlock, MySQL, Rational Test Suite und ClearQuest, Point-Of-Sale-Systems, Handhelds / Mobile Computing, Ajax, Hyperwave CMS / DMS, Intershop, Microsoft SQL Server Analysis Services / Cubes, Debian/Unix/Linux, PHP, XML, XHTML, WebQA, SQS-Test, Content- and Documentation-Management-Systems, Typo3, JIRA, InstallShield (+Multi-Platform Edition), Deja-Viewer, Bugzilla, Fortran, all Windows-Versions including Windows CE, Windows Home Server, Windows Server 2003, SUN Solaris, PowerQuest Drive Image, Cyrano Load Tester, Grinder, SiteScope, ISO/TS 16949, VDA 6.1, DIN EN ISO 14001, IBM OS/2, Shunra "The Cloud", Jprobe, WinSCP/Putty, Paros, Packetyzer, PeopleSoft, Turbo Pascal, FEM.

HOBBIES

Cycling, jogging, shooting, Russia, hard- and software (flight sims, Contenido, Typo3, Drupal)

Weinheim, 16.11.2011

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